



British Columbia's Small Business Resources

HOW B.C. HELPS SMALL BUSINESS OWNERS

This handout provides information to support small business start-up and growth highlighting services for entrepreneurs and small business owners. The list of services is not exhaustive, but it identifies some key resources to support your business start-up and growth.

Regulatory Reform – When dealing with government, small businesses want understandable and predictable requirements, and accessible services. Check out recent improvements at: www.gov.bc.ca/regulatoryreform

ONLINE PUBLICATIONS AND RESOURCES

Starting a Small Business Guide *(in English and 4 translated languages)*
www.gov.bc.ca/startingasmallbusiness

Import / Export Guide *(in English and 4 translated languages)*
www.gov.bc.ca/importexportguide

Indigenous Small Business Resource Handout
www.gov.bc.ca/IndigenousSmallBusinessResources

Starting a Restaurant in B.C.
www.gov.bc.ca/startingarestaurant

PreparedBC: Guide for Small Business
www.gov.bc.ca/PreparedBC

Starting a Franchise in B.C.
www.gov.bc.ca/startingafranchise

Small Business Profile Highlights
www.gov.bc.ca/smallbusinesshighlights

Civil Resolution Tribunal
www.civilresolutionbc.ca/


More small business resources
www.gov.bc.ca/smallbusiness

SMALL BUSINESS RESOURCES

-  Business Advisory Services
-  Government Service
-  Tools and Resources
-  Education
-  Financing
-  Online Registration
-  Permits and Licences
-  Mentorship
-  Export

Small Business BC 
B.C.'s premier resource centre for comprehensive small business information, products and services. Funded by the provincial and federal governments, SBBC can assist you with business planning, financing, registration and any other topics related to starting and growing a business in B.C.
www.smallbusinessbc.ca

OneStop Business Registry 
Complete the most commonly required business registrations and transactions online.
www.bcbusinessregistry.ca

BizPaL 
A free online service that provides simplified access to information about business permits and licences that may be required for a particular business type and its related activities from the Provincial, Federal and local government.
www.bcbizpal.ca

Mobile Business Licence Program 
Allows businesses to operate across municipal boundaries. Please contact your local municipality to see if a Mobile Business Licence is available in your community.
www.gov.bc.ca/smallbusiness

Address Change BC

If you are moving within British Columbia, you can use Address Change BC to update your business records with provincial and local government organizations.
www.addresschange.gov.bc.ca

BCBid

Access, create, browse and compete on public sector business opportunities.
Enquiry BC line: 1 800 663-7867
www.bcbid.gov.bc.ca

BC Online

Access to e-government services for legal, business, government and professionals. Online information is available for the corporate registry, property assessments and court services.
www.bconline.gov.bc.ca

BritishColumbia.ca

The Province's trade and investment website is the digital hub for promoting B.C. internationally. The website helps communities showcase their strengths and highlights business opportunities on the global stage.
www.britishcolumbia.ca/invest

Business Development Bank of Canada

Helps develop strong Canadian businesses through financing, advisory services and capital with a focus on small and medium-sized enterprises.
Ph: 1 877 232-2269
www.bdc.ca

Community Futures British Columbia

Delivers a variety of services ranging from strategic economic and succession planning, technical and advisory services, loans, self-employment assistance, counselling, assistance and services targeted to youth and entrepreneurs with disabilities.
Ph: 604 289-4222
www.communityfutures.ca

Corporate Online

Provides online filings to create and maintain companies in British Columbia.
www.corporateonline.gov.bc.ca

Employers' Advisers Office

Providing independent advice, assistance, representation and education to employers, potential employers and employer associations concerning workers' compensation issues.
Ph: 1 800 925-2233
www.gov.bc.ca/employersadvisers

eTaxBC

eTaxBC is a free convenient BC Government online tax application providing 24/7 secure access to manage your account, file returns and make payments.
Ph: 1 877 388-4440
gov.bc.ca/etaxbcinfo

FrontCounter BC

FrontCounter BC provides a single point of contact service to assist clients with licences, permits, registrations and other authorizations required to utilize the B.C.'s natural resources.
Enquiry BC line: 1 800 663-7867
www.frontcounterbc.gov.bc.ca

Futurpreneur

Provides mentoring services and loans to grow the economy one young entrepreneur at a time.
Ph: 1 866 646-2922
www.futurpreneur.ca

Investment Capital Programs

Offering tax credits to investors making equity capital investments in British Columbia based small businesses.
Ph: 1 800 665-6597
www.equitycapital.gov.bc.ca

MentorshipBC

Created in response to demand from B.C. small business owners – if you've been looking for a mentor simply use the search tool on the MentorshipBC homepage to find a mentorship program that works for you.
www.mentorshipbc.ca

Provincial Sales Tax (PST)

Have PST questions? Contact us for provincial sales tax information and assistance, including a helpline, email rulings support, videos, forms and publications to answer questions about PST.
Ph: 1 877 388-4440
gov.bc.ca/PST

Service BC

Province-wide access to government services including key government transactions for business – in person, online or over the phone.
Service BC Contact Centre: 1 800 663-7867
www.servicebc.gov.bc.ca

Société de développement économique

Provides business information, support, networking, training and mentoring for francophone and francophile business in British Columbia.
Ph: 604 732-3534
www.sdecb.com/

Western Economic Diversification Canada

Working to diversify the western economy, by supporting business development through initiatives like the Western Innovation Initiative to assist small and medium sized enterprises to commercialize new and innovative technologies.
Ph: 1 888 338-9378
www.wd-deo.gc.ca/eng/home.asp

Women's Enterprise Centre

B.C.'s leading resource for women entrepreneurs, offering skills development, business loans, free business guidance, business resources, mentoring, networking and events.
Ph: 1 800 643-7014
www.womensenterprise.ca

WorkBC Employment Services Centres

With 84 main locations across B.C., WorkBC Centres support employees locating and retaining a job through two categories of service. Self-Service Services and Personal Services Support.
www.WorkBCCentres.ca

WorkBC.ca

Learn about training programs, read success stories and access business and employment resources.
Ph: 1 877 952-6914
www.workbc.ca

WorkSafeBC

Employers must ensure the health and safety of their workers. WorkSafeBC can help you understand what's required to meet your legal obligations for a healthy and safe workplace.
www.worksafebc.com